

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 28th day of November 2019
C.G.No:140/2019-20/ Guntur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. A. Ramdas

Chairperson
Member (Technical)
Member (Finance)

Between

A. Gopaiah,
i-8-304/308/444,
4th Floor,
Gowra Plaza,
Begumpeta,
Secunderabad.

Complainant

AND

1. Assistant Accounts Officer/ERO/ Piduguralla
2. Assistant Executive Engineer/O/Piduguralla (T)
3. Deputy Executive Engineer/O/Piduguralla
4. Executive Engineer/O/Macherla

Respondents

ORDER

- 1) Complainant Sri A. Gopaiah filed a petition before this Forum on behalf of ATC towers, Gowra Plaza, Begumpeta regarding revision of LT Cat- 2 service bill for the service No. 1422100012112
- 2) Respondents No.1 & 4 filed their written submissions before the forum. The contents of both the submissions are almost similar wherein they have stated that the contracted load of the complainant service is 25 KW. A notice for regularization of additional load for an excess load of 21.04 KW was issued on complainant service. The premises were inspected by Respondent No.4. Based on the inspection report the Respondent No: 4 had issued final assessment order

DESPATCHED

DATE

30/11

confirming the connected load of the complainant service as 25 kilowatt only. Hence additional load amount of Rs. 61,750/- was withdrawn.

- 3) When complainant was contacted over phone on 10.10.2019 at 11.40 A.M by the Forum, he expressed his satisfaction for resolving the grievance.
- 4) In as much as the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.


This order is passed on this, the day of 28th November 2019.

Sd/-
Member (Technical)

Sd/-
Member (Finance)

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidhyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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20/11/2019